



Lake Bled

# Holiday Extras

## Travel Club

Edwards Coach Holidays value our customer's loyalty and like to reward this by offering the opportunity to enjoy holidays at even lower prices and offer even better value for money. Our Travel Club members receive mailings by post and frequent emails regarding exclusive special offers and late deals.

For a small annual subscription of £10 per person, you can soon be on your way to enjoying more Edwards Coach Holiday's tours and short breaks than ever before.

Joining couldn't be easier - just call into one of our offices or pick up the phone and call 01443 202048, 02920 348811 or 01495 222272. Alternatively send a letter of application (including your cheque) to:- Edwards Coach Holidays Newtown Industrial Estate, Llantwit Fardre, Pontypridd, CF38 2EE. You can also find this information online at:- [www.edwardscoaches.co.uk](http://www.edwardscoaches.co.uk)

## Gift Vouchers

Edwards Gift vouchers are the perfect gift for any occasion. Our vouchers are available in £10, £25 & £50 denominations and can be used for full or part payment for any Edwards Holiday, Short Break or Daytrip.

**'Edwards Gift Vouchers - Ideal for Birthdays, Mother's Days, Anniversaries, Father's Day, Christmas Presents or even as a special Thank you'.**



## Loyalty Bonus Scheme

Once again we will be running our Loyalty bonus scheme in 2010 after it's success in 2009. The scheme runs from January to December annually and offers our frequent travellers the chance to save money on their holidays.

All you have to do is book more than one five day or more holiday directly with our main offices stating your previous holiday, it's that simple.

Savings per holiday per person: 2nd holiday - £5 per person, 3rd holiday - £7.50 per person, 4th Holiday - £10 per person, 5th and subsequent holiday - £15 per person. Please remember if you cancel any holidays under this scheme your bonus will be recalculated.

**Please note loyalty bonuses do not apply to group & special offer bookings.**

## Spreading the cost

Edwards Coach Holidays know and understand the differing needs of our customers. That is why we are pleased to announce that we are happy for you to spread the payment of your Edwards Coach Holidays throughout the year. You can pay as much or as little as you like, you can pay monthly, weekly or all in one go. All we ask is that you pay the initial deposit, and then your full balance eight weeks before your departure.

## Edwards Holiday Insurance

We have arranged a very competitive insurance scheme through Giles Insurance, which is underwritten by Tokio Marine (Europe Insurance Limited), and is available only to clients booking holidays through Edwards Coach Holidays. Insurance Premium tax at the current rate of 17.5% is included in the cost of your insurance. Your premium should be forwarded to us with your holiday deposit in order to ensure that you are protected by the cover under the holiday cancellation section of the insurance policy. The insurance document will be sent to you with your confirmation of booking. Of course you may inspect the insurance document at our offices, or a copy will be sent to you on request.

### IMPORTANT CONDITIONS

Whilst the insurance is not subject to a health warranty (long haul excepted) the insurers shall not be liable for claims where at the time of taking this insurance;

- A** The person whose condition may give rise to a claim -
  - is suffering from anxiety or depression or from any previously diagnosed psychiatric disorder or
  - is receiving or on a waiting list for in-patient treatment in a hospital or nursing home or
  - has received medical treatment as a hospital in-patient during the last six months prior to booking the trip unless they have received satisfactory medical advice on the advisability of taking the trip or
  - is expected to give birth before or within eight weeks of the date of arrival or
  - is travelling against the advice of a medical practitioner or for the purpose of obtaining medical treatment abroad or
  - has been given terminal prognosis
- B** The insured person is aware of any medical condition of a relative, close business colleague or any person on whom the travel plans depend which could reasonably be expected to give rise to a claim.
- C** The insured person is aware of any other circumstances which could reasonably be expected to give rise to a claim.



### IMPORTANT

The above is a summary of the cover provided, for a full description of cover please read your policy document.

### Peace of Mind:

Edwards Coach Holidays is a full member of the Bonded Coach Holidays scheme of the Confederation of Passenger Transport. That means all monies paid by you are fully protected & insured in the unlikely event of financial insolvency of the company.

Edwards Coaches Ltd. is an appointed representative of Giles Insurance Brokers Ltd. who are authorised and regulated by the Financial Services Authority.

The limits of coverage are:	Sum Insured per person in all	Excesses
Personal Baggage	Up to £1,500 Single Limit £250 Valuables Limit £250	£50
Money	Personal Money Up to £500 (Cash Limit £250)	£50
Personal Accident	£15,000 Death £15,000 Loss of Limb/Sight £15,000 Permanent Total Disablement	NIL
Cancellation and Curtailment	Up to £1,500	£50 £10 (loss of deposit)
Medical Expenses	Up to £5,000,000	£50
Hospital Benefit	£10 per day up to a maximum of £300	NIL
Personal Liability	Up to £2,000,000	£250 Property Damage Only
Travel Delay	£20 for the first 12 hours, £10 for each subsequent 12 hours up to a maximum of £1,500	NIL
Abandonment	Up to £1,500 after 24 hours	£50
Missed Departure/Journey Continuation	Up to £300	NIL
Legal Expenses	Up to £5,000	NIL
Loss of Passport	Passport/documents Limit £250	NIL