



Hotel Savoy Palace

# Where quality shines through

## Quality Hotels

Before any of our customers experience the luxury and quality of their accommodation an Edwards representative has already been to check every detail meets our high expectations. We strive to offer our clients the best possible accommodation in the best location we can and carefully select what we offer ensuring high standards of service, cuisine & an overall friendly atmosphere.

For further information on any destination or tour featured in this brochure please call our reservations staff who will be happy to answer any queries you may have. Alternatively log onto [www.edwardscoaches.co.uk](http://www.edwardscoaches.co.uk) where you will find links to each hotel featured.

To help with your choice we have introduced the Edward's rating which offer our own opinions on hotels and are a combination of customer & driver feedback and of our own visits. The greater the number of E's equate to our personal reflection of the overall performance of the hotel.

**E Standard Accommodation to EEE Excellent**

**Smoking Policy** - the majority of hotels in this brochure operate a non smoking policy.

## Excursions

Our excursions are planned with you in mind and we aim to offer you the most value for your money, that is why our holidays provide you with a balance of organized and free time. All of our excursions within this brochure are included in the price of your holiday. Please note entry fees are not included unless otherwise stated. On route to your destination we carefully plan your travel experience to allow you to take in the most picturesque and interesting views, whilst taking the most efficient and time saving routes to get you to your destination as quickly as possible.

## Holidays for everyone

We always listen to our customers and always try to ensure we cater for everyone. Included in this brochure is a selection of all tastes, however, if you don't find what you are looking for then please just call: 01443 202048, 02920 248811 or 01492 222272 where our staff will be happy to recommend and or advise you on the best holiday destination to suit you.

For 2010 we have introduced a new email newsletter system to provide our customers with the most recent activity and deals from Edwards Coach Holidays, visit [www.edwardscoaches.co.uk](http://www.edwardscoaches.co.uk) for more information or call us and our staff will be happy to add you to our list.



## Not all coach companies are the same

Edwards Coach Holidays are only one of thirty-six companies in the UK belonging to CoachMarque ([www.coachmarque.co.uk](http://www.coachmarque.co.uk)) meaning we are committed and dedicated to the highest standard of coach operations.

## Coach Driver/courier

To ensure you have the best possible holiday experience we provide you with your own professional coach driver/courier. Selected for their knowledge, enthusiasm and professionalism, our drivers are trained to the highest standard of customer care.

On most of our continental journeys we use two drivers, freeing one of the drivers to help with serving drinks to passengers and general tour guide duties, ensuring you have a stress free and safer journey.

We are proud to have them act as our ambassadors for the company and after reading our many passengers complimentary letters we feel confident that they are doing a great job.

## The Greener way to travel

Every journey, whether by car, train, plane or coach, burns fossil fuels which add greenhouse gases into the atmosphere. Edwards Coach Holidays has been approved by the Transport of London for travelling free of charge in the Low Emissions Zones throughout the city. While there are many ways to travel on holiday, travelling by coach emits significantly less carbon dioxide than any other forms of transport. With carbon dioxide being one of the main causes of global warming, it's good to know that an Edwards Coach Holiday tour is a greener way to travel.



## Edwards Preferred Partners

Warner Leisure Hotels

MSC Cruises  
TRULY ITALIAN

Go where Ireland takes you

P&O Ferries

HILTON  
WORLDWIDE

ACCOR  
Hospitality

EURO  
TUNNEL